



### Win a People's Network T-shirt

Sweepstake - would you like to win an APNK T-shirt?

We desperately need up-to-date photos of your network cabinet. These assist us help you when troubleshooting faults. Send in photos of your network cabinet and your name will be entered in the draw to win one of the coolest library tees out (please check with your manager before accessing the network cabinet). Email your photos to [peoples.network@natlib.govt.nz](mailto:peoples.network@natlib.govt.nz). (We'll contact you directly re style & size if you win.)

- We need a photo of where your Wireless Access Point (WAP) is located. That's the Netgear box with the aerial.
- We need photo(s) of our routers, switches and gateways

Here are some examples of what we are after.



Kaiapoi's WAP  
in a tree



Photogenic  
boxes and plugs

### The People's Network at LIANZA Conference 2009

Things are gearing up here at APNK HQ for our presence at LIANZA Conference later in the month. We're keen to catch up with partner library staff during this time as we will be demonstrating the new control (GO-GO) system that we've been working on as well as showing off the new Regional pages.

We'll also be giving away one of our very sought after APNK t-shirts each day so be sure to stop by, enter the draw and have a chat. The National Library of New Zealand stand is near the entrance to the exhibition hall so you can't miss us.

Don't forget that we're finalists in the 3M Awards too. All finalists will be presenting on the Monday morning and online voting will be open until 2.30pm of that day. You can have a look at our entry on the [LIANZA website](#).

We'll also be doing a session about the future of the People's Network and where it might go which will certainly be of interest to those in our partner libraries.

So in short, if you're attending conference this year you'll have plenty of opportunity to interact with or learn more about the People's Network.

See you there!

### Top Tip from the Helpdesk

OCR

Optical Character Recognition software is available on the APNK public PCs.

The shortcut to the Microsoft Office Document Scanning application is in Start | Programs menu. This MS Office tool allows customers who have scanned documents (TIFF file format only) to convert the image to a Word file.

More info on our FAQ:

<http://peoplesnetworknz.pbworks.com/OCR>

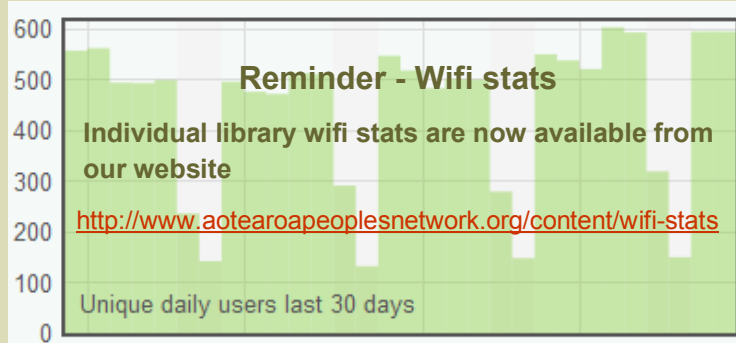
### APNK Tee shirts are now available for sale to Library staff

with the new logo and the website URL.

Libraries can use the form in the Community of Practice to send an order and the tee shirts will be posted out.

Simply raise a purchase order on behalf of your library and you will be invoiced directly from APNK.

Costs: \$25 each including postage.



### New Control system testing underway

APNK have been trialing a PC control system to offer partner libraries.

The system has been dubbed the "GO-GO" system. Get On – Get Off, as it gives customers a fair chance of getting onto a PC, gives them a good slice of time but also gets them off at the end of their session to give other customers a chance to use a PC.

avoiding awkward situations of having to ask customers to vacate a PC at busy times. The system also offers statistical reporting so we can measure the usage of the APNK PCs.

In summary, some of the functionality the system offers:

- Countdown timer with multiple warnings before session end.
- Open/Close times – can prevent PC use a few minutes before library close.
- Smart software to ensure efficient use of time available on PC's.
- View status/availability in real-time.
- Staff override for most functions including - session length, early termination of sessions, messaging to PC users, bypassing of opening hours.
- "Areas" of PCs with different parameters – e.g. express sessions, no reservations allowed.
- Lock PC for short break (e.g. browse library, toilet break) – timer still counts down.
- Staff stations available to cover multi-floor or multi-area libraries.
- Reports on usage.

Reservation options are also available with the GO-GO system which is under testing at Puke Ariki (New Plymouth) with no problems so far, and positive staff and customer feedback. It will be demonstrated in an APNK environment on the National Library stand at LIANZA Conference (12-14 October).

**Come and see it in action!!**

### Community of Practice

<http://cop.aotearoapeoplesnetwork.org/>

The People's Network's online Community of Practice continues to grow with both Kete administrators and most partner Library Managers now members.

We are now at the stage of inviting interested partner library staff to add their voices to the conversations there. A recent new feature to the Community of Practice is the ability to update your status in the mode of Facebook or Twitter.

If you work in a People's Network partner library and would like to join this forum for sharing ideas, successes, questions and stories then please send us an email to [peoples.network@natlib.govt.nz](mailto:peoples.network@natlib.govt.nz) with the subject line 'Join CoP'.



### Kete Updates

Kete training has been organized for new library sites. This will be held at APNK HQ, Christchurch on 15 October. Welcome to: Marlborough, Masterton, Tararua, Tasman and Central Hawkes Bay District Libraries.

We've also set up an APNK Kete Group on the Community of Practice for site administrators or those interested in Kete to swap experiences and to share ideas.

All Kete now upgraded to version 1.2

### New Wifi Troubleshooting Checklist

Most of the time when a customer is having trouble connecting to the APNK wifi it is usually an issue with their laptop. Please print our updated Wireless Troubleshooting Checklist and ask your customer to work through this first before you ring the helpdesk.

<http://peoplesnetworknz.pbworks.com/WiFi+--+troubleshooting>

### Bite-size News

- September saw libraries in Whakatane and Opotiki districts join the People's Network. The next installation will take place in Gore during November.
- The next Governance Group meeting is scheduled for 19 November in Wellington.
- The People's Network internet service provider, Snap, won Best ISP at the 2009 TUANZ Awards.

**Contact us: [peoples.network@natlib.govt.nz](mailto:peoples.network@natlib.govt.nz)**

**PO Box 1380, Christchurch 8140**

**Website: <http://www.aotearoapeoplesnetwork.org/>**