



## From the Manager's Desk

*An update from APNK Manager Chris McClement*

When people ask me what I like about my job, one of the things I reply with is that I get to work with amazing people who are passionate about what they do. I was struck by this attitude on day one and it is still present today.

So when one of those amazing people decides that it is time for the next chapter in their lives to commence, it's always a bittersweet situation for me. On the one hand, I have to wish them goodbye, but on the other, I am tremendously excited for them. Starting the chapter titled, "Becoming a Parent" is probably one of the biggest steps a person can make. So I am sure you will all join with me in wishing Moata all the best for her impending transition from APNK Content Editor (Extraordinaire) to Mother in Residence (Superior).

A transition of another type just took place: Tauranga has joined the Kōtui family. It was great to meet Jill Best's team in Tauranga on go-live day. The vibe in the library was really positive and I took the opportunity to shamelessly talk about what APNK could do for Tauranga too!

Finally, we've had a great deal of interest shown in the GOGO self-service reservation pilot that we have been running at Upper Hutt Library. Although the pilot has been going relatively well there, we have found some issues with the software when it runs on Windows XP, which is our current standard.

We are still working out how to overcome these issues but it does mean that we are not in a position to progress beyond the pilot at the moment. We'll keep you updated as we know that self-service reservation will make a huge difference to the way you manage APNK PCs in your libraries.

## Recent customer feedback

Helin | 8th October 2013

"Super dooper service. Helps with studies and also encourages people to come into the library. Great move!"

Turaki Akuhata | 18th October 2013

"Thank you for this fantastic service where we can use our laptops to get further info from the free service to download some mahi for study purposes."

Kaye | 21st October 2013

"Great service! APNK beaming through my hotel room wall while briefly in Hamilton for part of LIANZA conference. Thanks Hamilton Library and APNK!"

## APNK in Waimate

Waimate in South Canterbury became the latest member of the APNK family last month when their 3 PCs and wifi equipment were installed.

An official launch of the APNK service, attended by the Mayor will take place on 8 November.



*Above—Waimate Library joined the People's Network in October.*

## GO-GO in Hawera

Hawera in South Taranaki District will get a visit from Technical Support Analyst, Bevan later this month when he installs a GO-GO PC reservation system that will help them manage demand for their 6 PCs.

## 'Appy Hour' at Rangiora Library

We love hearing about the ways that libraries are engaging with their customers with regards to technology. Recently Rangiora Library in Waimakariri District have instituted a trial run of weekly 1-hour drop-in sessions where users can bring their tablets to pick up tips and learn about new apps, hence the name 'Appy Hour'.

We're glad our wifi is being used in this way!

*Right—Tablet owner, Pauline gets to grips with i-Tunes during Rangiora Library's 'Appy Hour'.*



## Kōtui News

Halloween may traditionally be associated with fear and trepidation but neither were present at the go live of Kōtui at Tauranga City Libraries on 31 October.

All libraries remained open in the days preceding the switch (though with reduced services) and staff and customers seemed to be taking the change in their stride with no gremlins causing trouble!

# Kōtui



*Left– Tauranga celebrate migrating to Kōtui with balloons!*

*Right– Tauranga staff member gets into the swing of things with the new system.*



More photos of the Tauranga go live at <http://www.flickr.com/apnk>

In other news representatives from Kōtui member libraries will meet this month in Wellington on 8 November and Serials Training for staff from Kōtui libraries will take place at APNK HQ in Christchurch on 14 November.

## Never too old to use APNK

A recent visit to Te Kauwhata Library by Bevan introduced us to a lady who proves that you're never too old to use the Internet. We don't know if being a seasoned Skype user at the ripe old age of 92 is typical but we do think it's awesome.

Read more about this connected nonagenarian in our blog post -

<http://www.aotearoapeoplesnetwork.org/content/internet-doesnt-care-how-old-you-are>



*Above– 92 and a regular Skype user at Te Kauwhata Library.*

## Cheviot Library on the move

Cheviot Library in Hurunui District is in the process of moving into a new building. Previously on site at Cheviot Area School, from next week Cheviot Library and Service Centre will have its own premises at 39 Hall St. The library officially opens on Tuesday 3 November and will have 2 APNK PCs but will now have APNK wifi as well.



*Above– Work on the exterior of the building underway in preparation for the opening of the relocated Cheviot Library, Hurunui District.*

## Content Editor at Large

This issue of the APNK newsletter is the last for which I will be editor (at least for a while) as I will be off on extended parental leave from 11 November.

Many thanks to all the library folk out there for making my job so enjoyable and interesting over the last 4 years!

Requests for changes or updates to any of the APNK or Kōtui websites after this date should be forwarded to [peoples.network@dia.govt.nz](mailto:peoples.network@dia.govt.nz)



*Above– Moata (and bump) leaves APNK this month on parental leave.*

## APNK Flickr images and DigitalNZ

An important part of any Kōtui go live or APNK install is to take photos.

We work with so many different libraries around the country and the photos we take of these places remind us that each one is different and unique.

For a long time we've shared these photos on Flickr but we've recently taken an important step in making these images even more accessible by adding them to the vast range of material available via DigitalNZ search.

Read more about our collaboration with our National Library colleagues in our blog post.

<http://www.aotearoapeoplesnetwork.org/content/apnk-flickr-and-digitalnz>



[www.facebook.com/peoplesnetwork](http://www.facebook.com/peoplesnetwork)



[www.youtube.com/peoplesnetwork](http://www.youtube.com/peoplesnetwork)



[cop.aotearoapeoplesnetwork.org](http://cop.aotearoapeoplesnetwork.org)



[www.flickr.com/apnk](http://www.flickr.com/apnk)



[twitter.com/peepsnetwork](http://twitter.com/peepsnetwork)

Contact us:

[peoples.network@dia.govt.nz](mailto:peoples.network@dia.govt.nz)

PO Box 1380, Christchurch