



New Desktop image on its way

As we mentioned in [last month's newsletter](#) the revamped version of the APNK desktop image is in the pipeline. This new version has been successfully trialled at Rangiora (big thanks to that team for their help) and installed at Dunedin, and will be rolled out to the rest of our partner libraries from later this month. But what's on this image? Here are a few highlights -

- In addition to Skype, customers will be able to use Windows Live, Messenger or Google Talk to make voice and video calls.
- Google Earth has always been installed but will now have a shortcut on the desktop so it will be easier to find.
- iTunes version 9 which supports new iPods.
- Photo sharing (which as we know involves photo uploading) is becoming increasingly popular so we're installing Facebook, Bebo and Flickr uploading. We're also updating Google Picasa which supports bulk uploading too.
- Resize your photos in seconds—simply right click the file in Windows Explorer and select 'Resize Pictures'.

There's also a new tool called 'Wink'. This is a really useful tool for those of us who teach others how to "do stuff" on computers. We highly recommend you check it out because it gives you the ability to record the activity on your screen as you perform tasks on the computer and turn it into a Shockwave Flash video to share with others.

An upgrade to Microsoft Office is also included in this new desktop image. If you haven't used Office 2007 before we recommend you check out our FAQ and have a go on an APNK PC post upgrade.

<http://www.aotearoapeoplesnetwork.info/faq/office-2007-help>

<http://www.aotearoapeoplesnetwork.info/faq/word-2007>

As usual all updates will take place after hours and we will be in touch with each library once we have a confirmed schedule in place to let you know when to expect the new image.

A damp and smoky Dunedin install

Last month saw a successful install at the latest addition to the APNK family with all 5 branches of Dunedin Public Libraries now in receipt of PCs and wifi hotspots. A total of 36 PCs were installed over a three day period by Keiran and Andy in a sometimes "smoky" atmosphere due to the Mt Allan fire.



Photographs of the PCs in their new homes are now available at our Flickr (<http://www.flickr.com/apnk>) including the shot at right of a little lost soul who made an impression on Keiran at Mosgiel Library. Actually, he made an impression directly onto the network cables that she'd recently unpacked...a rather damp one.



He was later collected by the SPCA who will endeavour to reunite him with his owners, though there was quite some interest expressed in his welfare by the staff of Mosgiel Library so there's every chance he could end up in a library family, though our professional advice would be to keep his litter box well away from any electronics.

Keeping up with Epic

Those libraries with subscriptions to Epic databases may be aware via the Epic newsletter that a) it's re-subscription time and b) Gale are now offering a special deal on the database Academic OneFile.

If you will be making any changes or additions to the subscription databases that you receive, please let someone at APNK know so that we can ensure your regional pages accurately reflect what is available to your library patrons.

New Kete guides available

For some time now members of the APNK team have been slaving over hot keyboards finishing off documentation that will help those using Kete digital repositories. These guides are now completed and are available for interested folk to use.

Two guides have been produced covering different aspects of Kete use that will be useful to local Kete admins. They are -



- [Kete Site Administrator's Guide](#)—Definitely useful for those of you who need a little refresher since your initial Kete training or who want to share admin responsibilities with a colleague who hasn't had the training.
- [Kete User Guide](#)—For users rather than those with admin responsibilities. If you're trying to get contributions from members of the local community for your Kete then this guide may be helpful as it covers the basics with step-by-step instructions.

Andy has also produced a [Kete Initial Configuration Guide for Technical Administrators](#) which contains technical information not useful to those administering partner library Kete but which we are sharing with the Kete community. We hope these guides encourage use of your Kete and are happy to receive feedback on their usefulness.

Helpdesk Tip of the Month

Sometimes APNK experiences a network outage. Only a few libraries may be affected or in other instances it may leave dozens of libraries without service. When large numbers of libraries are involved it is not possible for us to make individual phone calls to keep you all updated so we suggest checking the Service Status information via our website. We regularly update this page during an outage so it will give you the same information you'd get if you called us. For "at a glance" information, check the blue Service Status box at top right of our homepage (<http://www.aotearoapeoplesnetwork.org>) and click through for more detail.

If you have an across the board outage on your APNK machines but there is no fault message shown on this page then definitely give the helpdesk a call.

Service Status

[Click to view problems](#)



Is your library photogenic?

Is your library part of the APNK? Is it gorgeous? Well submit a photo of it to peoples.network@natlib.govt.nz and it could have the distinguished honour of appearing on the [APNK homepage](#). It could be a photo of the building, or customers using the People's Network PCs or people taking advantage of free wifi.

(Entries in which the library in question has been airbrushed or photo-shopped to look slimmer will not be accepted.)



Winner of this month's free APNK t-shirt is...

...Smita Biswas of Hamilton City Libraries.

For your chance to be in to win one these stylish and highly desirable fashion items, login to the [Community of Practice](#) (if You work at an APNK partner library, just drop us an email and we'll sign you up if you're not a member already), post a comment, join a discussion (or start one) and you'll go in the monthly draw.



T-shirts can also be purchased. Ordering info is on the CoP.

What's New on the Community of Practice?

For staff at partner libraries our dedicated APNK social network is the place to go for news, views, helpful tips and stuff you need to know. Here's some of what's been happening lately -

- New members from places near and far such as Christchurch, Twizel, Waitati and Hamilton.
- Discussion about and examples of codes of conduct or "ground rules" for customers.
- Great advice on making your library layout work with wifi customers.
- Looking for the headset order form? For your convenience it's now on the Community of Practice home page.

[Email us](#) if you'd like access to the Community of Practice.

Contact us: peoples.network@natlib.govt.nz

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Older editions of this newsletter are available at <http://www.aotearoapeoplesnetwork.org>