



From the Manager's Desk

An update from APNK Manager Chris McClement

Some jobs are easier to do as a manager than others. Today is one of those not-so-easy jobs.

Some of you may know that distant shores have been calling Glen Bellamy and his family for some time now. Glen and his quebecoise partner Julie, always hoped to raise their family, for some time, in Canada.



Above—Glen opens his present at his farewell morning tea.

Sadly (for us), the time has come for that hope to be realised. Glen, Julie, Lucy and Emma are moving to distant Montreal, to join Julie's family there. Glen has timed the departure so that they will arrive at the same time as the Canadian summer - I'm told they're almost as good as Christchurch summers - so that they have several months to settle in before their first Canadian winter.

Glen has been with APNK since the very beginning. Every single computer that has been put in a public library by APNK has been touched by Glen.

Over the past 5 years, I am sure, Glen would have spoken personally to each one of the librarians in APNK libraries throughout New Zealand. I can remember the first time I listened to Glen take a helpdesk call. We were all squeezed into our temporary post-quake offices so it was difficult not to overhear each other. Glen's patient, direct manner was simply amazing. He wasn't just helpful, he spoke as though he understood exactly what the caller was going through and knew how to assist them so that not only was the problem solved, but if it were to arise again, the caller would probably be able to resolve it themselves without assistance!

To say that Glen will be missed is an understatement. His contribution to the team, and the relationships he has built, has been invaluable. His honest, frank and passionate approach to all things APNK has been an inspiration to me personally. He is leaving huge shoes to fill, and frankly, the Canadians are lucky to be getting him!

Please join with me in thanking Glen (you can email him at glenbellamynz@gmail.com) for the part he has played for public libraries in New Zealand, and in wishing Glen and his family all the best with their big move.

Glen's Farewell

We saw off our colleague Glen last month in the best possible way—with a Kiwiana themed morning tea!



More photos at www.flickr.com/apnk/

Recent customer feedback

priscilla Taniwha | 26th May 2013

"I just love the fact that my daughter an I can do research while the other 5 children can be occupying themselves with the learning games, puzzles, literature of all sorts an access to internet. While not having to leave any of them together quick access to the toilets!!"

Latest Kōtui go-lives

It's been a busy few weeks with regards to the Kōtui shared library system that APNK supports.

Hastings District Libraries went live with their new system on 16 May and at time of writing a number of the APNK team are in Wairarapa helping out with the transfer of the Wairarapa Library Service (this is a combined service operated by Carterton and South Wairarapa Libraries).

We've also had great feedback from Susan Harris at Kawerau Library. Two months after their switch to Kōtui, Susan says that the process was the "easiest changeover to new software I've ever had" and that their customers are enjoying added features like emailed pre-overdue notices and being able to tell if they've had a book out before.

Read more Kōtui news at <http://www.kotui.org.nz/news>



Above— Susanna checks out a display promoting Kōtui at Hastings Library

Anne Mortimer moving on

Our Programme Administrator, Anne is leaving us later this month for a curatorial role in a small gallery in Lyttelton.

Anne, in addition to being the person who makes sure the bills are paid and that we're fully stocked for coffee, has a background in museums in her native UK.

She is also the most artistic and "crafty" of the current APNK team.

Although we're very sad to lose her, we know she'll be tremendous in her new role.

Anne's last day of work is Thursday 20 June.



Above—APNK's Programme Administrator, Anne Mortimer leaves the team in June.

Can you spot a phishing email?

Last month we celebrated Cyber Security Awareness Week (27-31 May) by highlighting the fishy world of phishing.

If you've ever received an email from your bank or other service provider that you thought looked a little suspect then chances are you may have been a target for phishing.

If you're unsure about how to spot these messages when they turn up in your inbox, have a look at our blog post on the topic.

<http://www.aotearoapeoplesnetwork.org/content/gone-phishing>

Another good security tip to remember (and to educate customers about) is that all APNK PCs wipe their temporary drives and browser history when they restart. So if people are worried about their online banking details (or anything else) being accessed by the next person to use that computer, the best course of action is to restart the machine.

Kete Christchurch hits 10,000 images

APNK hosts a number of digital repositories called Kete, around the country and the first of these has hit a milestone with 10,000 individual images uploaded. A lot of these are photos that Christchurch locals have taken of the changes the earthquakes have made to their city. On display in Kete Christchurch are amateur images that capture the struggles, disruption and poignancy of post-quake Christchurch.

Our Content Editor, Moata has ([Kete Site Admin](#)) / [CC BY-NC-SA 3.0](#). highlighted some of her favourite images from Kete Christchurch (like the one above) in a post on our blog.

Read here for more

<http://www.aotearoapeoplesnetwork.org/content/kete-christchurch-city-10000-images>



Above— Black earthquake humour in New Brighton

Wellsford Library to open with solar power

The APNK operates in dozens of libraries around the country and every one of them is unique in some way. Still, we were pretty excited when we heard that the Wellsford Library would be moving to a brand new building this month, and one running on solar power, no less!

This is a first for the APNK as almost all of our library sites run on standard mains power, with the exception of Great Barrier Library that has a generator.

Wellsford's official opening is on the 22 June and the new building will have five additional APNK PCs bringing their total number of free (and solar-powered) PCs up to nine.



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