



Te Rewarewa Marae joins APNK

In mid-July Te Rewarewa Marae, Rūātōki (Ngāi Tūhoe) became the third marae in our pilot project to join the network as an APNK site.

Despite some technical issues that caused some delays in organising the installation, an administration room at the marae is now home to three PCs, a printer, scanner and wifi router.

Staff at the marae are very enthusiastic about how this resource will be used by the local community.



Left: Te Rangī Mo Aho wharenui at Te Rewarewa Marae, Right: APNK PCs in situ at Te Rewarewa

The writing's on the wall

Glen stopped in at Kawerau recently and got some pictures of the new mural that decorates the joint library and museum building there. The mural, by artist Marc Spijkerbosch, was begun in May of this year and is fully documented on Kete Kawerau

<http://ketekawerau.peoplesnetworknz.info>

Our favourite titles?
Inside APNK, of course, closely followed by *I spy wi-fi*.



Managers meeting and workshop

Friday 30 July saw a day long meeting in Wellington with APNK library managers in attendance as well as representatives from our three partner marae—Tuahiwi, Putiki and Te Rewarewa.

The purpose of the meeting was to provide updates and share information, provide opportunities for feedback, and explore the implications of introducing a cost-sharing model for APNK.

During the day a number of presentations and reports were given -

- Mark Lawrence gave a summary of APNK activity and achievements over the last year. Success stories from managers were also shared. Some 'challenges' were identified: behaviour management strategies; managing "new" customer behaviour; lobbies for introducing fees as a way of generating revenue.
- Sue Sutherland gave an update on the Impact Evaluation research that is currently underway, with surveys and workshops being held around the country. The Impact Evaluation report should be available in early October.
- A sustainable cost model was presented and discussed. This was well received by managers and will now be formalised.
- A cost comparison for a typical library to offer an APNK-style service was provided. There are some significant economies of scale in being an APNK partner.
- Judd Bailey (Putiki Marae) gave a very impressive presentation showing how the APNK is having "life changing" impacts for his community.
- Sue Sutherland discussed the possible shared library system consortium project (Kōtui) pairing with APNK.

The very full day concluded with an open forum discussing three topics: New Zealanders versus tourists; Free Internet; Managing Demand (which was re-termed to "Managing Success"). Some useful approaches were discussed.



learn@APNK underway

The People's Network digital literacy and web skills programme for librarians, learn@APNK, kicked off last week and so far has been going extremely well. All five groups in this pilot "wave" of the course have successfully met via video conferencing and learners are coping well with the sometimes unfamiliar technology. Learners have worked their way through the first week's introductory modules covering effective browser use and LAMS (Learning Access Management System) at their own pace and the feedback about the content has been pretty positive.

At right, screenshot of video conference with learning group 'Manuka'—Margaret Stratford, Sally Caskey, Kay Goldsworthy, Sheila Pulham and guides Glen Bellamy and Dyane Hosler.



Keep us in the loop

We love knowing what's going on at your 'outpost' of the People's Network. It could be information about a programme or workshop that you're running using the APNK equipment. It could be letting us know you've changed the URL of your website or your phone number or that key staff members have changed roles.

Please keep us in the loop by dropping us an email at peoples.network@natlib.govt.nz. We love hearing your news!

APNK makes an impact

We know that the APNK service is making an impact on people's lives up and down the country...but research currently underway should help us quantify just what kind of an impact that is.

Information is currently being gathered for an Impact Evaluation Report and as part of this process there will be interviews and workshops with some staff at partner institutions (both libraries and marae). Feedback will also be sought from customers and members of the community. The report will be completed by October and will be available on [our website](#).

Recent customer feedback...

"I am always impressed by the friendliness and helpfulness of the staff whenever I visit. On needing an internet connection today, once again I experienced this same reception, and am really delighted to be able to use their wireless connection. Thanks again..."

"I think this library is great, I like how internet can be used by anyone because I need it for my school work."

A Bouquet from Central Hawke's Bay

It's not every day that flowers turn up at APNK HQ but that's just what happened a couple of weeks ago. The floral arrangement pictured below was sent by the staff at Central Hawke's Bay Libraries' staff in appreciation of the work that Keiran, Glen and the rest of the team had put in sorting out some issues with regards to Waipawa library's network connection.

The bouquet was a fixture at Trudy's desk for a week or so and brought a smile to the dial of all those who saw the bright, colourful arrangement. Many thanks to the staff of CHB libraries for thinking of us.



Winner of this month's free APNK t-shirt is...

Amanda Brown from Christchurch. Congratulations!

For your chance to be in to win one these stylish and highly desirable fashion items, login to the [Community of Practice](#) (if you work at an APNK partner library, just drop us an email and we'll sign you up if you're not a member already), post a comment, join a discussion (or start one) and you'll go in the monthly draw.



Contact us: peoples.network@natlib.govt.nz

PO Box 1380, Christchurch 8140

Older editions of this newsletter are available at <http://www.aotearoapeoplesnetwork.org>